



Acceptance of Terms and Conditions for the use of Congo Bongo Lodging Facilities

First: Congo Bongo is the commercial name for the Corporation established as Casa Congo Bongo Manzanillo, Sociedad Anonima; legal identification number three dash one hundred one dash five hundred fifty three thousand two hundred forty eight (3-101-553248); whose main purpose is to offer tourist services, mainly the rent of houses for vacation and rest.

Second: The facilities are insured under a policy of civil responsibility, according to the laws of the Republic of Costa Rica.

Third: Every guest and visitor should follow the safety rules and regulations established by Congo Bongo. Every guest and visitor should conduct themselves in a safe and careful manner when around stairs, gardens, trails and others sites. The guests and visitors should consider the fact that Congo Bongo's facilities are located in the tropical rain forest, within a natural habitat of hundreds of species in their natural state.

Fourth: Congo Bongo's facilities have been built with materials of excellent quality according to the construction and safety rules required by the laws of the Republic of Costa Rica. The construction of Congo Bongo has been supervised by professional contractors as well as by the Colegio Federado de Ingenieros y Arquitectos de Costa Rica (Costa Rica's College of Engineers and Architects).

Fifth: Congo Bongo will not be responsible for the caring of any children lodging or visiting the premises. Minors should be under direct supervision of parents, guardians, or other responsible adults; who will provide the appropriate care and supervision at all times during their stay at Congo Bongo.

Sixth: Congo Bongo will not be responsible for any behavior displayed by any guests or visitors, whether inside or outside the facilities.

Seventh: Congo Bongo will not be responsible for the loss or damage to guests or visitors' property or vehicles. Valuables should not be left inside vehicles. Vehicles should be kept locked and parked in safe places as directed by the personnel of Congo Bongo.

Eighth: Congo Bongo will not be responsible for accidents, injuries, lost luggage, death of a guest, damage or loss of personal documents, damage or loss of valuables or any other situation that may occur within the facilities; if there is proof of negligence, imprudence or if the safety rules and regulations have not been



followed; as well as if the guest or visitor has left the premises temporarily or permanently.

Ninth: Congo Bongo can facilitate to guests and visitors a way to contact and arrange: a) Transportations Services, such as taxi cabs, buses, or any other transportation of cargo, luggage or passengers, b) Tours to different sites, such as volcanoes, rivers, mountains, cities, towns, Indian reservations, white water rafting, boat rides, canopy tours, horse rides, among others. Since Congo Bongo does not provide any of the previously mentioned services, the guest or visitor must accept and acknowledge that Congo Bongo is only a facilitator of such services; therefore these are not covered by the civil responsibility insurance policy. Guests and visitors must be responsible for ensuring that these tour providers and companies operate under the appropriate insurance policies according to the laws of the Republic of Costa Rica.

Tenth: The guests and visitors must keep any special belongings or valuables in the safes provided for this purpose.

Eleventh: Congo Bongo does not provide any food or drink services and it does not sell food or drinks of any kind; therefore, it will not be responsible for any food or drinks bought by guests or visitors that might endanger their health or well being.

Twelfth: Guests or visitors must report immediately to the management any damage caused to any of Congo Bongo's property, in order to avoid any physical danger to them and to be able to do any repairs that might be needed.

Thirteenth: Guests must report every person that is staying with them in the houses. If loss or damage should be caused to any of Congo Bongo's property by a person not authorized to be in the premises, this person will assume all civil responsibilities and will be responsible for covering the expenses of the loss or damage. The person will be escorted out of the premises and Congo Bongo will not assume responsibility for any of the loss or damage.

Fourteenth: Parties or celebrations within the facilities will only be allowed if the management has previously authorized it in writing. Due to the natural environment surrounding Congo Bongo, the use of sound systems generating excessive noise will not be permitted.

Fifteenth: Guests and visitors must acknowledge that the facilities are located in the tropical rain forest, surrounded by dense vegetation and domestic animals. Therefore, they must take the preventive measurements and precautions in order to avoid any physical injury caused by an animal. Congo Bongo will not be responsible for any bug, mosquito, snake or other bites caused by poisonous animals during the guests stay in the facilities.



Sixteenth: Congo Bongo will not be responsible for and is not obligated to any money refunds to guests regarding reservations when: a) A national or municipal road connecting to the facilities of Congo Bongo has been closed or blocked due to traffic accidents, slides or any other situation. b) Excess of rain, hurricanes or any other weather condition. c) Electric services within the facilities are out. Guests must acknowledge that electric services are regulated by the state and might be suspended without prior notice.

Seventeenth: In order to make a reservation a 40% of the total amount of rent is required; this payment can be made through any of the venues established by Congo Bongo. The other 60% should be paid in full when the house keys are given to the guest. If a reservation is cancelled or if a guest leaves a rented house before the agreed date, Congo Bongo is not responsible for any refund of money, unless the reason or condition for this is acceptable and agreeable by the management.

Eighteenth: Guests are responsible to reimburse or pay in full the value of damaged objects in the houses, whether the damage was caused by the guest himself or his companions. Also, guests are responsible for any lost keys corresponding to the rented house, the safe and the safety gate located at the entrance of the facilities. In case of loss of a key, guests will be charged in the amount of \$50.00 (fifty dollars – currency of the United States of America) for each lost key.

I hereby accept that I have read each and every one of the terms and conditions manifested in this document, and that they have been clearly explained to me; therefore I accept all the clauses in their full extension.

Client's signature

Identification Number or Passport Number